

# Learning Materials: Prompt Framework Use Case- Manager

## General Management: Use Cases & Frameworks

*For general managers and operations leaders, the following table matches everyday management tasks to the optimal prompting frameworks. Each entry explains why the framework fits, highlights common pitfalls and provides a sample prompt to kick things off.*

| Use case                                               | Best-fit frameworks                  | Why these work                                                                                                                                              | Failure modes                                         | Prompt sample                                                                                                                                                                                                                                                 |
|--------------------------------------------------------|--------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>**Operations review &amp; process improvement**</b> | COAST, RISE, DEPTH, ERA              | COAST defines objectives, actions, scope and tests; RISE structures improvement plans; DEPTH adds metrics and multiple perspectives; ERA explains decisions | Ambiguous scope, unrealistic tests, superficial fixes | <b>**COAST:**</b><br>Context: onboarding takes 12 days. Objectives: reduce to 6 days. Actions: map current process, identify bottlenecks, propose improvements. Scope: onboarding only. Tests: pilot the new process with 10 customers; measure time savings. |
| <b>**Budget &amp; resource planning**</b>              | P.R.O.M.P.T., RISE, RACE, SMART, APE | P.R.O.M.P.T. clarifies deliverables and metrics; RISE structures planning steps; RACE imposes constraints; SMART sets goals; APE accelerates tasks          | Misallocation, lack of justification, scope creep     | <b>**P.R.O.M.P.T.:**</b><br>Purpose: allocate FY budget across departments. Role: general manager. Output: spreadsheet with proposed spend and ROI. Metrics: ROI $\geq 1.5$ , variance                                                                        |

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|-------------------------------------------------|------------------------|--------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                                 |                        |                                                                                                              |                                                          | ±5%. Parameters: 30-day timeline. Tone: objective.                                                                                                                                                                                                     |
| <b>**Policy &amp; procedure roll-out**</b>      | ROSES, RACE, CARE, ERA | ROSES adds examples and safety bounds; RACE covers legal constraints; CARE sets tone; ERA explains rationale | Poor adoption, ambiguous language, legal missteps        | <b>**ROSES:**</b> Role: operations manager. Objectives: implement a new remote-work policy. Steps: draft guidelines, communicate to managers, gather feedback. Examples: two successful policy launches. Safeguards: legal review, inclusive language. |
| <b>**Staff management &amp; coaching**</b>      | RISE, CARE, TAG        | RISE structures coaching plans; CARE encourages empathetic tone; TAG sets measurable improvement goals       | Generic coaching, lack of follow-up, unrealistic targets | <b>**RISE:**</b> Role: team lead. Input: underperforming rep. Steps: analyze metrics, conduct coaching session, co-develop goals, schedule check-ins. Expectations: improve quota attainment from 60%→85% within 2 quarters.                           |
| <b>**Performance evaluation &amp; metrics**</b> | TAG, SMART, DEPTH, ERA | TAG and SMART set measurable goals; DEPTH allows multiple viewpoints; ERA                                    | Vague feedback, misaligned metrics, recency bias         | <b>**TAG:**</b> Task: improve net promoter score (NPS). Action: implement a                                                                                                                                                                            |

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|----------------------------------------------|----------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|                                              |                                  | ensures transparency                                                                                                                       |                                                                                    | customer-feedback loop and recognition program. Goal: raise NPS from 45 to 60 in 6 months.                                                                                                                                                                                              |
| **Strategic planning & resource allocation** | RISE, DEPTH, COAST, P.R.O.M.P.T. | RISE structures the plan; DEPTH brings cross-functional insight and metrics; COAST sets boundaries and tests; P.R.O.M.P.T. defines outputs | Lack of cross-departmental alignment, missing risk analysis, unrealistic timelines | **DEPTH:**<br>Define perspectives: operations, finance, sales. Metrics: achieve 20% revenue growth with 10% cost increase. Context: preparing for market expansion. Tasks: evaluate markets, allocate resources, create action plans. Human feedback: revise after leadership workshop. |

**Tip:** Combine **COAST** for scoped experiments with **DEPTH** for multi-stakeholder planning. Use **ROSES** for clear policy roll-outs, and anchor goals with **SMART** or **TAG**.